

## Frequently Asked Questions on the Solidarity Utilities Credit

### **1. My household already receives the GST Voucher – U-Save. Is my household also eligible for the Solidarity Utilities Credit?**

Yes. The Credit is a one-off \$100 utilities credit given to **all** residential households with at least one Singaporean member, regardless of property type. Households who are eligible for GST Voucher – U-Save will also receive the Credit. These households' utilities bills will first be offset by the GST Voucher – U-Save, followed by the Solidarity Utilities Credit.

The Credit is a different scheme from the GST Voucher – U-Save, which is a permanent scheme which provides HDB households with quarterly rebates to offset their utilities bills.

### **2. Can the Solidarity Utilities Credit be used to offset electricity charges billed directly by electricity retailers?**

The Solidarity Utilities Credit can be used to offset SP Group charges. The design was kept simple to enable quicker support to households.

Households who are billed separately for their electricity charges by electricity retailers can use the Credit for their other non-electricity SP Group charges (water, gas and refuse disposal). Excess credit on the SP Group account will be rolled over to offset future utilities bills, until it is fully used.