

## Contact Information COVID-19-related Support Measures

Key Schemes	Action Needed?	How can I apply?	How can I enquire or appeal?	What if I do not know how to use online channels?	Where can I find more info?
<b>Households and Individuals</b>					
<b>Cash Payouts</b>					
<ul style="list-style-type: none"> <li>Solidarity Payment</li> </ul>	Automatic for SCs and LTVP+	PRs with SC spouse, child(ren) and parent can apply via <a href="http://go.gov.sg/sppr">http://go.gov.sg/sppr</a>	Call 1800-2222-888 or submit an enquiry / appeals form via <a href="https://go.gov.sg/csp2020contact">https://go.gov.sg/csp2020contact</a>	Call 1800-2222-888 to ask for a physical form to be sent by post	<a href="https://go.gov.sg/sp2020">https://go.gov.sg/sp2020</a>
<ul style="list-style-type: none"> <li>Care and Support Package</li> </ul>	Automatic	N/A	Call 1800-2222-888 or submit an enquiry / appeals form via <a href="https://go.gov.sg/csp2020contact">https://go.gov.sg/csp2020contact</a>	Call 1800-2222-888 to ask for a physical form to be sent by post	<a href="https://go.gov.sg/csp2020">https://go.gov.sg/csp2020</a>
<ul style="list-style-type: none"> <li>Workfare Special Payment</li> </ul>	Automatic	N/A	Call 1800-2222-888 or submit an enquiry / appeals form via <a href="https://www.cpf.gov.sg/writetous">https://www.cpf.gov.sg/writetous</a>	Call 1800-2222-888 to ask for a physical form to be sent by post	<a href="https://go.gov.sg/csp2020">https://go.gov.sg/csp2020</a>
<b>Temporary Assistance</b>					
<ul style="list-style-type: none"> <li>Temporary Relief Fund (from 1 to 30 Apr)</li> </ul>	Application	Apply via <a href="http://www.go.gov.sg/temporary-relief-fund">http://www.go.gov.sg/temporary-relief-fund</a> <ul style="list-style-type: none"> <li>SC or PR aged 16 and above;</li> <li>Lost job or at least 30% of income due to COVID;</li> <li>Prior gross monthly household income ≤</li> </ul>	Call 1800-222-0000 or email <a href="mailto:msf_qsm@msf.gov.sg">msf_qsm@msf.gov.sg</a>	Call 1800-222-0000; or visit: <ul style="list-style-type: none"> <li>CC or SSO for applications</li> <li>SSO for appeals</li> </ul>	<a href="https://go.gov.sg/msf-covid19-support">Go.gov.sg/msf-covid19-support</a>

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<ul style="list-style-type: none"> <li>COVID-19 Support Grant (from 1 May)</li> </ul>	Application	<p>\$10,000, or monthly per capita income ≤ \$3,100;</p> <ul style="list-style-type: none"> <li>Not on ComCare assistance</li> </ul> <p><b>Applications open from 1 May 2020; MSF will announce details shortly</b></p> <ul style="list-style-type: none"> <li>SC or PR aged 16 and above;</li> <li>Lost job due to COVID;</li> <li>Prior gross monthly household income ≤ \$10,000, or monthly per capita income ≤ \$3,100;</li> <li>Lives in a property with AV ≤ \$21,000; and</li> <li>Not on ComCare assistance</li> </ul>	Call 1800-222-0000 or email <a href="mailto:msf_qsm@msf.gov.sg">msf_qsm@msf.gov.sg</a>	<p>CCs and SSOs will be open during circuit breaker.</p> <p>Call 1800-222-0000, or visit an SSO.</p> <p>SSOs will be open during circuit breaker.</p>	<a href="https://go.gov.sg/msf-covid19-support">Go.gov.sg/msf-covid19-support</a>
<p><b>Employment</b></p> <ul style="list-style-type: none"> <li>SG United Jobs</li> </ul>	Application	Apply via the Jobs Portal <a href="https://sgunitedjobs.gov.sg">https://sgunitedjobs.gov.sg</a>	Call 6883-5885	<p>Call 6883-5885 or visit WSG Careers Connect at Lifelong Learning Institute (Paya Lebar), Woodlands Civic Centre and Our Tampines Hub</p> <p>WSG Careers Connect will be open during circuit breaker.</p>	<a href="https://sgunitedjobs.gov.sg">https://sgunitedjobs.gov.sg</a>

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<b>Businesses &amp; Self-Employed</b>					
<b>Cash Support</b>					
<ul style="list-style-type: none"> <li>Jobs Support Scheme</li> </ul>	Automatic	N/A	Call 1800-352-4728 or submit an appeals form via <a href="https://go.gov.sg/jss">https://go.gov.sg/jss</a>	Call 1800-352-4728 <b>IRAS service counters are closed during circuit breaker</b>	<a href="https://go.gov.sg/jss">go.gov.sg/jss</a>
<ul style="list-style-type: none"> <li>Enhanced Wage Credit Scheme</li> </ul>	Automatic	N/A	Call 1800-352-4727 or email <a href="mailto:wcs@iras.gov.sg">wcs@iras.gov.sg</a>	Call 1800-352-4727 <b>IRAS service counters are closed during circuit breaker</b>	<a href="http://www.iras.gov.sg/irasHome/wcs.apx">http://www.iras.gov.sg/irasHome/wcs.apx</a>
<b>Self-Employed</b>					
<ul style="list-style-type: none"> <li>Self-Employed Person Income Relief Scheme (SIRS)</li> </ul>	Automatic for eligible SEPs aged 37 and above in 2020 who declared positive SEP income for Work Year 2018	<p><b>Applications open on 27 Apr 2020</b></p> <p>Application needed for <b>other</b> eligible SEPs aged 21 and above in 2020.</p> <p>Apply via <a href="https://ntuc.com.sg/sirs">https://ntuc.com.sg/sirs</a></p>	<p>For appeals or enquiries on scheme, call 6438-5122 or email <a href="mailto:mom_sirs_feedback@mom.gov.sg">mom_sirs_feedback@mom.gov.sg</a></p> <p>For appeals or enquiries on applications, email <a href="mailto:SIRS@ntuc.org.sg">SIRS@ntuc.org.sg</a></p>	<p><b>Hotline open on 22 Apr</b></p> <p>Call 6713-5777</p>	<a href="https://ntuc.com.sg/sirs">https://ntuc.com.sg/sirs</a>
<b>Other Measures</b>					
<ul style="list-style-type: none"> <li>Temporary Bridging Loan Programme</li> </ul>	Application	Apply via <a href="https://www.enterprisesg.gov.sg/financial-assistance/loans-and-">https://www.enterprisesg.gov.sg/financial-assistance/loans-and-</a>	Call 6898-1800 or email <a href="mailto:enquiry@enterprisesg.gov.sg">enquiry@enterprisesg.gov.sg</a>	Call 6898-1800, or approach any of the participating financial	<a href="https://www.enterprisesg.gov.sg/financial-assistance/loans-">https://www.enterprisesg.gov.sg/financial-assistance/loans-</a>

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<ul style="list-style-type: none"> <li>EFS – SME Working Capital Loan</li> </ul>	Application	<p><a href="https://www.enterprisesg.gov.sg/insurance/loans-and-insurance/temporary-bridging-loan-programme/apply">insurance/loans-and-insurance/temporary-bridging-loan-programme/apply</a></p> <p>Apply via <a href="https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/enterprise-financing-scheme/sme-working-capital/apply">https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/enterprise-financing-scheme/sme-working-capital/apply</a></p>	Call 6898-1800 or email <a href="mailto:enquiry@enterprisesg.gov.sg">enquiry@enterprisesg.gov.sg</a>	<p>institutions listed in the link below: <a href="https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/temporary-bridging-loan-programme/apply">https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/temporary-bridging-loan-programme/apply</a></p> <p>Call 6898-1800, or approach any of the participating financial institutions listed in the link below: <a href="https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/enterprise-financing-scheme/sme-working-capital/apply">https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/enterprise-financing-scheme/sme-working-capital/apply</a></p>	<p><a href="https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/enterprise-financing-scheme/sme-working-capital/overview">and-insurance/loans-and-insurance/temporary-bridging-loan-programme/overview</a></p> <p><a href="https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/enterprise-financing-scheme/sme-working-capital/overview">https://www.enterprisesg.gov.sg/financial-assistance/loans-and-insurance/loans-and-insurance/enterprise-financing-scheme/sme-working-capital/overview</a></p>
<ul style="list-style-type: none"> <li>Property Tax Rebates for Non-Residential Properties</li> </ul>	Automatic for eligible property owners	By 31 May 2020, all property owners would have received their rebate notices. Property owners will be required to pass on fully the rebate.	Call 1800-356-8300 or email <a href="mailto:qsm@iras.gov.sg">qsm@iras.gov.sg</a>	Call 1800-356-8300 <b>IRAS service counters are closed during circuit breaker</b>	<a href="https://www.iras.gov.sg/irashome/uploadedFiles/IRASHome/e-Tax_Guides/Property%20Tax%20Rebate%20for%20Non-Residential%20Properties%20in%202020.pdf">https://www.iras.gov.sg/irashome/uploadedFiles/IRASHome/e-Tax_Guides/Property%20Tax%20Rebate%20for%20Non-Residential%20Properties%20in%202020.pdf</a>

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Any other queries	Please email <a href="mailto:SGBudget@mof.gov.sg">SGBudget@mof.gov.sg</a>				

*Accurate as of 21 April 2020*