

Digitalisation efforts**Important reminder – Get your SingPass 2FA by 4 July 2016**

Citizens are reminded to activate their SingPass 2-Step Verification (2FA) by 4 July 2016, so that they can continue to transact safely online and without any disruption. All Singaporeans who have used SingPass to log in to government e-services at least once in the last one year since 5 July 2015, and have registered their mobile number with SingPass, should have received a PIN mailer to allow them to activate their SingPass 2FA via SMS.

From 5 July 2016 onwards, if they have not activated their SingPass 2FA, they will not be able to log in to the GSTV website, or perform other sensitive government e-services, such as filing tax with IRAS and accessing CPF statements. They will have to first register and activate their SingPass 2FA at www.singpass.gov.sg. 2FA activation can take up to seven working days.

Majority of eligible recipients will automatically receive the GSTV

Recipients need not worry if they do not have SingPass to log in to the GSTV website to view their benefits. Most Singaporeans will automatically receive their GSTV payouts and 5-Year Medisave Top-Ups as they had signed up for past government payouts.

For the small number of citizens who have not signed up for past government payouts and/or are not CPF members, the letters they receive will inform them of the actions they need to take by 31 December 2016.

CitizenConnect Centres

Singaporeans without computer or internet access can visit any of the following CitizenConnect Centres (CCCs) around Singapore to get assistance to access the GSTV website to view their benefits, update their contact details and payment modes.

Operating hours for the CCCs at the Community Centres/Clubs are from **9am to 9pm, Mondays to Sundays**. The CCCs are closed on public holidays.

CCC Location	Address	Telephone
Central		
Kallang Community Club	45 Boon Keng Road, Singapore 339771	6298-4582 6298-9038
Kim Seng Community Centre	570 Havelock Road, Singapore 169640	6272-3878
Tanjong Pagar Community Club	101 Cantoment Road, Singapore 089774	6221-9898 6223-6847
Toa Payoh Central Community Club	93 Toa Payoh Central, Singapore 319194	6252-1249
Thomson Community Club	194 Upper Thomson Road, Singapore 574339	6254-4550 6251-6344
Yio Chu Kang Community Club	50 Ang Mo Kio Street 61, Singapore 569163	6457-0414 6456-1324

Northeast		
Eunos Community Club	180 Bedok Reservoir Road, Singapore 479220	6448-6971
Pasir Ris East Community Club	1 Pasir Ris Drive 4 #01-08, Singapore 519457	6584-2798
Sengkang Community Club	2 Sengkang Square, #01-01 Sengkang Community Hub, Singapore 545025	6312-5400
Tampines West Community Club	5 Tampines Avenue 3, Singapore 529705	6783-7910 6788-6202
The Serangoon	10 Serangoon North Ave 2, Singapore 555877	6285-6264
Northwest		
Chong Pang Community Club	21 Yishun Ring Road, Singapore 768677	6758-8258
Fuchun Community Club	1 Woodlands Street 31, Singapore 738581	6365-6911
Ulu Pandan Community Club	170 Ghim Moh Road #01-01, Singapore 279621	6469-3154 6463-7333
Woodlands Community Club	1 Woodlands Street 81, Singapore 738526	6368-9938
Zhenghua Community Club	1 Segar Road, Singapore 677638	6310-6702
Southeast		
Bedok Community Centre	850 New Upper Changi Road, Singapore 467352	6442-5317 6445-0633
Changi Simei Community Club	10 Simei Street 2, Singapore 529915	6781-6058
Marine Parade Community Club	278 Marine Parade Road, Singapore 449282	6346-7703
Southwest		
Bukit Batok East Community Club	23 Bukit Batok East Ave 4, Singapore 659841	6565-9330
Chua Chu Kang Community Club	35 Teck Whye Avenue, Singapore 688892	6769-1694
Gek Poh Ville Community Club	1, Jurong West St. 74, Singapore 649149	6792-2750

The Frontier	60 Jurong West Central 3 #01-01, Singapore 648346	6795-8229
West Coast Community Centre	West Coast Community Centre 2 Clementi West Street 2, Singapore 129605	6779-1098
Yew Tee Community Club	20 Chua Chu Kang Street 52 #01-01, Singapore 689286	6769-3672

Citizens can also visit the IRAS service centre from 8 am to 5 pm on Mondays to Fridays, to access the GSTV website. The centre is closed on Saturdays, Sundays and public holidays.

IRAS Service Centre		
Revenue House	55 Newton Road, Revenue House, Singapore 307987	6351-3893 6351-3894